



**HOW TO
FIND THE BEST
CHAUFFUER
COMPANY**

HOW TO FIND THE BEST CHAUFFEUR

Choosing Your Chauffeur

You may choose to hire a chauffeur for a wide variety of reasons for business or special occasions, such as weddings and sporting events and prom nights, couples often hire a chauffeur to drive them to their special anniversary dinner it is these events that prompts the hiring of a chauffeur. Businesses often arrange for a chauffeur to drive their executives on all day road shows driving them to various pre arranged meetings back to their hotels out to dinner back to the hotel or airport! Some days can be very long and involves a load of sitting around waiting!

Chauffeurs may be hired on a permanent or semi-permanent basis to work solely for one company, organization, or individual. When choosing a chauffeur, the most important consideration is safety. While a chauffeur is expected to show up on time, deliver you to your destination promptly, and show you a pleasant drive along the way, always make sure your chauffeur is a conscientious and careful driver. Many Chauffeur and limousine services require that each chauffeur be professionally trained and licensed by their local authority and that each possess an unblemished driving record.

In addition, the chauffeur vehicle has to pass a stringent test so it can be used to carry passengers!

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All these records are ready available for inspection by the local authority and for the travelling customers.

Professional demeanour and attire are another reasonable expectation when choosing a chauffeur. A chauffeur car or limousine are rarely hired for casual or day-to-day events; rather, they are expected to drive and serve on special occasions, and they should look and behave accordingly. The limousine driven by the chauffeur should be clean and neat; there should be no evidence that other passengers have been in the vehicle, other than normal wear and tear.

The limousine service you choose will provide a vehicle based on the occasion or of your choice and the event and number of passengers who will be riding in the limousine. A chauffeur can usually be expected to drive anything from a mid-sized vehicle to a stretch limousine or even a super stretch limousine. Large groups can find service in the larger 14 and 15 passenger vans or the ever popular super stretch sports utility vehicle.

When arranging for a chauffeur, customers should always consider not only the number of people who will ride in the vehicle, but also the amount of luggage or other items they

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will have with them. The cost of hiring a chauffeur depends on a number of factors. There is often a minimum time frame in which a limousine will be hired out, such as three to four hours. Sometimes, exceptions will be made, but usually only in the case of airport transportation. The size of the limousine is also a factor in determining the cost of hiring a chauffeur, as is the distance to be driven. Usually, customers can expect to pay at least a few hundred US dollars (USD) for an evening of limousine service. It is always considered proper to tip a chauffeur, as one would tip any other service person.

When choosing a chauffeur, consider all the events in which a limousine might come in handy: the aforementioned weddings, prom, and airport transportation, as well as sightseeing, concerts, graduations, conventions, and funerals. Remember to reserve the limousine as far in advance as possible and accept only the best.

When Choosing a Chauffeur company, you need to look at what it has to offer. In order to find the best deal or the best options for you, you need to know what you are looking for. Here is a list of great websites and companies that are highly recommended in the Chauffeuring world. Take a look at what each one has to offer, and then find out what you need. When you have both of those things found, go back to these

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companies and websites, and choose the best one that fits your needs.

Xclusive Chauffeurs

<http://xclusivechauffeurs.com/> First, we have Xclusive Chauffeurs which is a new exclusive directory and enables you to find professional chauffeur services in your area by entering your desired location in the Company Search box at the top right of the Xclusive Chauffeurs website.

A google map comes up and displays the chauffeur services on the map and also over to the left hand column in the Main Listing. It also display some free listings under the google map!

Here is what this company has to say about itself.

*“Welcome to the Xclusive Chauffeurs state of the art chauffeur directory where you can locate professional chauffeur services from all over the world by simply using the company search feature on the top right hand side of the website. The Xclusive Chauffeurs website has been designed with the customers needs in mind and is feature packed and easy to use. Customers can enter their journey details and will receive an **INSTANT QUOTE!** presenting the customer with a list of companies cars and prices. The major benefit to the client is the ability to see*

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a range of prices instantly and can contact the chauffeur company directly for availability, without the need to fill out complicated forms. Chauffeur Companies using Xclusive Chauffeurs benefit by having an easy backend admin section with many features allowing the companies to easily add information with a flexible system allowing them to give their customers an INSTANT QUOTE.

The site has multiple categories for different types of chauffeur companies large and small offering a wide range of chauffeur related services including airport transfers wedding cars business and private services using a variety of cars sedans and limousines. In the meantime please try out the functions and features on the site and see how easy it is to get an instant quote from anywhere in the world!

“We hope that you will take this opportunity to use Xclusive Chauffeurs we look forward to having you on board. “

By clicking on the map icon you will get further information about the companies and you can if you desire contact them direct. You can also get a instant quote as long as the company has filled out their rates if not you can email and ask for a quotation.

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We are always updating our services to provide you with the latest technologies to help you find professional services.. On here you will find professional chauffeur companies ranging from small medium and large companies all offering fantastic services including luxury vehicles and experienced professional drivers.

They have a number of categories which cater for companies who specialize in various services like airport transfers stretch limousines and wedding services etc...

Main Features for Chauffeur Companies they are a Worldwide directory and on the first page of [Google](#) and [Yahoo](#).

They are a highly reputed and provide an excellent service. It would be very good, if you have a Chauffeur company that you take a look at these following aspects. If you don't, and would just like the service, then take a look at what these company's have to offer you! There are so many different ways that <http://xclusivechauffeurs.com> has made finding the right Chauffeur company extremely easy, just for you!

A range of different memberships to suite different size Companies are available!

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Free – You get a free listing below the google map it displays your company address and telephone.

Bronze – for small local companies covering up to 5 quoting states/counties with a prominent listing on the Google map displaying all your company details!

Silver – for medium size companies covering up to 20 quoting states/counties with a prominent listing on the Google map displaying all your company details!

Gold – for larger companies covering nationwide states/counties with a prominent listing on the Google map displaying all your company details!

Platinum – for worldwide companies covering worldwide quoting areas with a prominent listing on the google map displaying all your company details!

Quoting areas

The quoting areas are the counties or states that you choose so that the customer will get your quotation instantly!

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Depending on which membership is chosen and the size of your business you can choose different levels of showing quotes.

Free = 0 quoting areas

Bronze = 5 quoting areas £35

Silver = 20 quoting areas £52.50

Gold = Countrywide quoting areas £70

Platinum = Worldwide quoting areas £105

Each membership except the free has a number of quoting areas which the companies can choose the states/counties that they wish to quote in!

Adding Cars

Every paid membership has a secure admin section where you can add any number of cars that you want to hand out quotes to your customers

Adding Rates

For every car added there is a flexible state of the art mileage calculator system to add rates and mileage ranges once set your quotes will be available to your customers allowing them to contact you direct!

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Instant Quote

Perhaps the best and most useful feature of this website is the instant quote option. This will quickly and easily allow customers to enter in a journey and then get an **INSTANT QUOTE INSTANTLY!**

Here is the link <http://xclusivechauffeurs.com>

Customers using Xclusive chauffeurs can now get an instant quote anywhere in the world and get a list of competitive quotes or they can search the directory for chauffeur companies and then get an instant quote from them and send off for availability.

After you register at this website you have full access to all of these features. To recap, here they are.

Xclusive Chauffeurs puts you directly in touch with the global travelling community using a state of the art top listed web site and providing a brand new service for customers everywhere.

Categories

categories which cater for companies who specialise in

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various services like airport transfers stretch limousines and wedding services etc... Xclusive Chauffeurs have a range of services and they are all categorised for your convenience:

Chauffeured Driven Cars

You will be able to find the professional companies providing chauffeured cars like the Mercedes S class and E class and the Mercedes people carrier the Viano also luxury sedans and the finest stretch limousines.

Limousine Services

You will find a range of stretch limousines and luxury limo's for all occasions that will fill your desire's!

Airport Transfers

Companies providing airport transfers for corporate and private clients if you are on business or pleasure they will take care of your requirements. The most popular services are Heathrow to central London and Gatwick to central London and Manhattan to JFK.

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Taxicabs

Our site also caters for taxis so if you want to find a cheaper option click on the taxicab link in Company Categories.

Water Taxis

If you are looking for a water taxi then click on the Water Taxi link.

Dial A Ride Services

Find your Dial a ride services on Xclusive Chauffeurs Directory.

Spare Parts Suppliers

We also have room to fit suppliers of parts for all the luxury cars and limousines.

Insurance

We have a category for Insurance companies offering competitive quotes for both chauffeur companies and the general public.

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Wedding Cars

If you are looking for wedding car specialists then click on this section.

Xclusive Chauffeur Services

Searching this site you will come across chauffeur driven cars and airport transfers from all over the world here you will find companies that are based near Airports and near you offering a wide range of professional services including corporate and private travel using professional chauffeurs who are friendly discrete and knowledgeable.

The chauffeurs will assist you and your journey will be both safe and comfortable arriving at your destination feeling refreshed and at ease.

You will find chauffeur service catering for most events from large conferences to corporate road shows airport transfers shopping trips, sporting days out, weddings to chauffeur tours of cities and other places of interest that you would like to explore these companies will take care of your chauffeur requirements.

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London Chauffeurs

Travelling around London can be hectic at times so let us take care of your chauffeur requirements from London tours to airport transfers these are just a couple of the many services that are on offer.

New York Chauffeurs

If you are travelling to New York then you can find a company that will take care of you most fares are fixed prices from the airport to Manhattan and for many other destinations carry out a search and get a quote.

ChauffeursNetwork.com

Chauffeurs Network is a network of chauffeur companies with a load of features to help companies build their business. It is moving from page one to page two on google but once launched we hope to go up on page one.

Features

Blogs – all members can have their own blog

Escrow – Reassure your sub contractors by offering a safe payment using our safe money transfer escrow system.

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Job Board – members can post jobs and apply to jobs

Dead Mileage – This is where you can search for a return job in advance

Directory – a directory of chauffeur companies

Classifieds – buy and sell your cars parts and anything else you want

Chauffeur Track – companies with drivers can track their drivers for free

Instant Quote – A built in system to allow your customers to get an instant quote.

There is a range of memberships to suite all sizes of companies.

Customers can find chauffeur companies and be able to get an instant quote without the hassle of filling out large forms.

Chauffeursblog.com

New Services for You at ChauffeursBlog!

The Online Community Where Professional Transport Drivers, Just Like You, Can Meet, Read Relevant Industry Information...& Much More....

“I’m very pleased to announce a completely revamped website offering chauffeurs and drivers around the world a meeting place for the latest industry news, services, and a place to ‘talk shop.’ You’ll find a unique online community

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where likeminded professionals interact to share ideas, information, and experiences. The overall intent is to bring together professional drivers as well as businesses searching to hire drivers. Chauffeurs Blog strives to cater to a unique area within the professional transport industry. New feature added where you can create your own **BLOG** . “From New York taxi drivers to London black cabs to chauffeur and limousine companies and drivers, we welcome everyone to share their news, views and stories”...at Chauffeurs Blog. Current industry news categories include chauffeurs, limos, taxis, transport, related general, and car news. The long-term goal is to include drivers from all over the world. So the news categories will not be strictly focused on Europe or North America. Recently added subcategories span many related topics. Listings for chauffeur’s jobs, weddings, stretch limos, private hire, public carriage offices, limo parts, related limo jobs, taxi and cabbie jobs, public and private transport, airport and traffic news.”

Worldchauffeurforum.com

World Chauffeur Forum is a place for chauffeur companies to have their say and talk about customers jobs cars etc... It is also for limousine and taxi companies to have their say as well.

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Make Sure Your Choice Follows These Rules!

In order to have a peaceful relationship with your future company, you need to make sure that they are polite and courteous. To ensure this, please look at the following outlines to what a good company should be doing.

8 great ways to improve customer satisfaction

Despite the fact that it seems common sense, many businesses do not adequately take customer satisfaction into account in their day-to-day business operation. Repeat customers and loyal customers are vital to long-term success of any customer-driven business. Naturally, having satisfied customers is necessary to developing a loyal customer base. What are the keys to making customers satisfied? The following are 10 great techniques that can separate your company from the competition in your mind.

1) Make sure that customer satisfaction is a priority throughout the business. One of the first principles of starting or running a business is to realize that any significant initiatives of a business must start from, and be reinforced by, the top. Managers and front line employees follow the cultural and practical direction of their leaders. Thus, to make

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customer satisfaction a top organizational initiative, direction and guidance must come from top management and work its way down through the organization.

2) Make sure the Customer Satisfaction Policy is clearly stated. Customer dissatisfaction is often, sadly, a result of simply miscommunication. Companies usually have the intention of making customer's satisfied but miscommunications about company policies and procedures can frustrate customers. Businesses need to state clearly, through multiple media and venues, their policies on key service aspects of their business. For instance, service-oriented businesses need to communicate any expectations it has of customers, in order to efficiently deliver the service promised.

3) Personalized products and services when the internet took off in the late 1990s, there was wide speculation that it would eventually make the brick-and mortars store obsolete. However, internet sales have developed more slowly than anticipated, in part because consumers still desire personalization and individual care. Many internet companies have improved their personalized approach to online business to adjust to this factor. Regardless of the channel of consumer contact, having a friendly, personalized service is important. This is why the above services are so great. They follow this rule to the extreme.

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4) Make Sure they communicate clearly and respond Quickly Communication is a key to success in both personal and business relationships. Basic communications helps ensure your customers and patrons understand your benefits and know what to expect from your products or services. Additionally, quick and accurate response to customer complaints, whether in person, by telephone, or through email, removes frustration and increases customer satisfaction. Customers become frustrated when they cannot efficiently gain answers to important questions. They also want service providers to take care in understanding, researching, and responding appropriately to questions.

5) Make sure they are approachable and courteous Customers are not only satisfied, but often seek out opportunities to do business with companies that are approachable with any request and need. This includes customized services, special requests, or simple old-fashioned friendly and courteous service. The more your service matches up the expectations or demands of the typical consumer, the more likely customer satisfaction will develop.

6) Make sure more is offered than is expected giving people more than they bargained for is one of the most impacting ways to gain a satisfied and loyal customer.

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In selling, this is known as value-added selling. Adding minor services, bonuses, or other items, that go above and beyond a customer's expectation, creates a sense of great value. Customers complete every purchase by forming an expectation of what they should get in return for the money they have paid. If the product or service meets their expectations, it is good. If it exceeds their expectations, it is memorable.

7) Make Sure they Deliver on what They promise Somewhat similar to tip number seven, one of the best ways to create an unsatisfied customer is to fail to deliver on what the customer expects. This creates a feeling with the customer that he has been .ripped off.. Making promises is part of advertising and communicates to develop consumer demand. Following through on those promises is important to customer satisfaction and long-term relationship building.

8) Get feedback This may sound simple, but the reality is that many businesses fail to consistently and diligently gain helpful feedback from customers. Yet, they wonder why customers do not return. Immediate and important feedback from customers is one of the best ways to learn how customers currently view your service. It is hard to know where to go in building satisfaction, if you do not know where you are currently. Surveys, questionnaires, and comment cards are

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few common techniques. For customer feedback to be useful, you must know what criteria are necessary for customer satisfaction, and your questions must be effective at exploring these areas. If you follow these rules, then finding a quality service should be extremely easy. Finally, when choosing a Chauffeur Company, please refer to this guide.

Types of chauffeur company

Chauffeur companies fall into 2 main classes:

1. Any Car Any Driver

These are usually cheap but your journey will NOT actually be BOOKED. Driver and vehicle will be allocated close to your journey time on an as available basis. People using this type of service are the ones you see at airports wandering around looking for their driver. This is unlikely to be declared at time of booking.

2. Named Driver with Mobile Phone Number Quality Vehicle

this is the most reliable type of service and is the one most often used by business people either for themselves or when it is necessary to send a car and driver to meet a valued client. Drivers are allocated one week prior to the date of service. Inevitably the cost for this high-quality service is higher since, in order to guarantee to be there for the customer, drivers cannot be used so intensively; possible delays caused by traffic

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or flight arrival times etc all have to be allowed for.

Choosing a reliable service

Your best guide to the type of service to expect from a company is to look for the following:

◦ Web Site

A quality web site with good content, presented well with good grammar and spelling will indicate a professional company. The quotation form should ask you for full journey details including number of passengers and amount of luggage in order to allocate the right kind of vehicle(s).

◦ Response to Request for Quotation

When you request a quotation for a journey you should expect a prompt response in the form of a well-written email clearly stating the fare and what you will get for your money.

◦ Booking Confirmation

To confirm your booking you will probably be asked to submit credit card details so that the chauffeur company can have confidence that you are serious (this should be by way of a secure web page). Your card should NOT be CHARGED at this

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stage. Companies that do not ask for this assurance are likely to be of the Any Car Any Driver type (see above) and do not feel themselves committed to the service being booked.

◦ Written Confirmation

When you confirm your booking you should expect to receive a written summary of the agreed journey so that you can have confidence that there are no misunderstandings.

◦ Final Confirmation

About a week prior to the date of service, a good chauffeur company will send you a final confirmation, both to reassure you that you have not been forgotten and to give you the name and mobile phone number of your driver. Keep this document with you when you travel.

◦ Payment and Receipt

Following the successful conclusion of the service, your card will be charged and a receipt sent to you.

Quality Process

All of the above represents a pretty comprehensive (and entirely necessary) business process. If you don't get the feeling that this process is in place then look for a different chauffeur company. If the company that you have found follows these outlines, then you have chosen a winner!

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Tips for renting a stretched limousine Hiring a stretched limousine need not be a hit and miss affair if you ask the right questions and take account of the following.

No two limousine operators are the same and different organisations place varying levels of emphasis on service levels and investment in their fleet. You can gain an insight into the way a company operates by how responsive they are and the professionalism of their approach. For example, if you have completed an online enquiry form, how long does it take for them to respond, have they correctly interpreted your requirements and is the quotation professional or just a dismissive a one liner?

Similarly telephone enquiries can also provide an insight into how a limousine operator is likely to handle their customers. Is your call answered promptly and professionally with the company name, are they friendly or evasive when answering your questions, do they offer to send you a written confirmation of the price, or is your call answered by a telephone answering machine.

If you are visiting websites look for signs that they are a professional limousine operator. Do they have a fixed line number or just a mobile phone, does the website include the name of the company or individual, is there a physical contact address, or just a PO Box number, or worst still, no address at all? These are indicators, not definitive signs of a

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poor organisation, but you should ask yourself why, for example, a limousine operator would not want to include their full company name or physical address. Because the limousines are a critical aspect of the hire, look to see if the website includes images of their own vehicles. Study the pictures, many companies use generic pictures of limousines, if this is the case, ask yourself why they would not want to show images of their own vehicles. One clue maybe to look at where the picture was taken and the registration plate, if it looks as if it was taken in the USA, then take care. Also ask about signage on the vehicle, some operators use their limousines as advertising hoardings, which can leave many hirers disappointed.

If you come across a broker offering to secure quotations on your behalf you will need to consider the following. Most limousine operators will be paying for each enquiry they receive or a percentage of the hire value, will you end up paying a premium price for the convenience of using a third party? Some of these brokers describe their limousine operators as accredited or approved. If this is the case ask what this process entails, what guarantees if any, the accreditation process provides you, for example, will the broker underwrite the hire and also how often are the operators checked? You also need to bear in mind that you are relying on a 3rd party to complete your research, which means you are

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dealing with two entities of which you have no previous experience.

Whilst there is inevitably a temptation to decide on price, this should only form part of the process given, as should become clear from your research, all limousine operators are not equal. A professional limousine operator may charge £10 to £30 per hour or more, but on an average hire of 5 hours, this could amount to £150, a small premium to pay in order to secure a professional service, from an established full-time operator with modern limousines.

Another aspect to consider is the length of the hire. The average time taken to prepare a stretched limousine prior to hire is around 2.5 hours. Therefore, most professional operators will impose a minimum charge and/or a hire duration of 3 hours or so, this may be higher during peak periods. The minimum hire charge is likely to be in the region of £150. Beware of any company that does not apply these caveats given it often means that the operator intends to use the vehicle for several hires on the day. Inevitably this can lead to problems relating to reliability or timing and more often than not, a vehicle that has not been properly prepared. It is also worth bearing in mind that many limousine operators offer a reduced hire charge for midweek hires, so if this is an option, don't discount it.

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Another aspect to bear in mind when searching for a limousine for your event is reliability. Stretched limousines are expensive to service and repair which inevitably results in some operators attempting to delay repairs until the last possible moment. Unfortunately poorly maintained limousines are notoriously unreliable. Whilst it is reasonable for you to expect the limousine operator to be diligent in such matters, it does not necessarily follow that they are and it may well affect your hire! In many cases a cheap hire really does result in a cheap service. Listed below are some useful questions to ask of your limousine operator.

Questions you could ask Limousine Operators!

- How long have you been in business?
- How many vehicles do you have?
- Where are you based?
- How old are your vehicles?
- Where can I view your limousines?
- Are there any minimum charges or hire durations?
- Are you a full-time limousine operator?
- What does the price include (VAT, Drinks, Gratuities etc)?
- What contingencies do you have if the limousine breaks down?
- What guarantee do I have that I will receive the limousine I have chosen?

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- Do you have the appropriate private hire insurance, can I view it?
- Will I receive a written confirmation of the price?
- Do you provide a booking confirmation with the itinerary and price included?
- What payment methods do you accept?
- What is the deposit and when is the balance due?
- What livery is on the limousine is it discreet?

Questions to ask Brokers / Agents

- What does your accreditation or approval process consist of?
- How often do you complete this procedure?
- Will I be able to see a copy of the last report for the company I book with?
- How can I be certain that I will receive the limousine I ask for?
- Do you provide any guarantees regarding operator reliability?
- Will I have to pay any extra if I use your service, either directly or indirectly?
- Who do I pay?
- How can I be certain that you are truly an independent service?
- Can I be sure that my email address will only be used for the purpose of a quotation?

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None of these questions are unreasonable and no professional limousine operator will have any objections responding positively, however, if you meet with resistance or the answers are evasive, it should be a case of caveat emptor or 'let the buyer beware'.

In summary:

- Prepare your questions in advance
- Know who you are dealing with (Trading name, physical address, landline number etc)
- Don't be frightened of asking probing questions.
- Insist on viewing images of the actual limousine or visit the premises
- Get everything in writing, the quotation and the itinerary
- Make sure you are comparing on a genuine 'like for like' basis
- Consider hiring your limousine mid-week, where significant savings can be gained
- Never be tempted to decide on price alone If in doubt, keep searching!

You now have all of the tools if necessary to find the exact Chauffeur Company that caters to all your needs!

<http://xclusivechauffeurs.com> <http://chauffeursnetwork.com>

<http://chauffeursblog.com> <http://worldchauffeurforum.com>